

# HOSPITALITY

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**SALTO SYSTEMS**

**COVID-19 and Hospitality  
Challenge: Re-define your  
hotel technology and guest  
experience.**



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# BioCote® — Cleaning & sanitation reduces the risks when using an access point.

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## 01

For nearly a decade, SALTO, in partnership with BioCote® – the market-leading antimicrobial technology supplier – has incorporated antimicrobial silver ion technology in its smart electronic lock range, electronic cylinders, locker locks, and supporting devices like wall readers. The addition of BioCote's antimicrobial technology helps reduce microbes on product surfaces and improves hygienic building environments and ultimately creates a cleaner environment for both hotel employees and guests. SALTO locks with BioCote® have very positive implications for an important market like hospitality as it can reduce the spread of germs in a variety of locations within a property.

BioCote® is an antimicrobial agent that contains silver-ions which are engineered to provide continuous, built-in protection on SALTO product surfaces and hardware devices like the XS4 smart door lock range, electronic cylinders, locker locks, or wall readers. It works by binding with microbes and damaging their cells in a number of ways, disrupting their normal functions and preventing them from reproducing.

By introducing BioCote® antimicrobial technology, SALTO helps to support a cleaner, and more hygienic environment. This is of particular importance in any public or shared space setting by improving the hygiene of common touchpoints and helping to prevent cross-contamination of microbes.

# Service at a distance – Automatic check-in with or without API integrations to other systems.

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## 02

Another way to reduce the spread of germs in hotels is to give guests the option of automatic check-in, to deliver contactless service – including touch-less check-in and check-out – and ongoing help as needed. SALTO is compatible with many self-check-in kiosks and technology partners to deliver automation solutions that allow guests to control when and how they check-in. Automated services and self-service technologies in times of social distancing and integrating self-check-in technology into service operations helps address some of the issues around staff safety and new guest access to help practice effective social distancing.

SALTO technology partnership examples with Roomatik, Hotel Bird, Myra, Nonius, Ariane, and StayNtouch solutions are fully compatible and integrated with SALTO's hospitality platform, ProAccess SPACE front-desk management software. The SALTO platform can also be connected to an existing PMS or Channel Manager. Smart check-in kiosks are suitable for any SALTO installation and are compatible with any existing room key technology.

SALTO Hospitality solutions – together with trusted technology partners – are about bringing better security and usability to both guests and hotel operators. Guests gain convenience without sacrificing security and facility managers distinguish their property with cost-effective solutions that clients truly value.

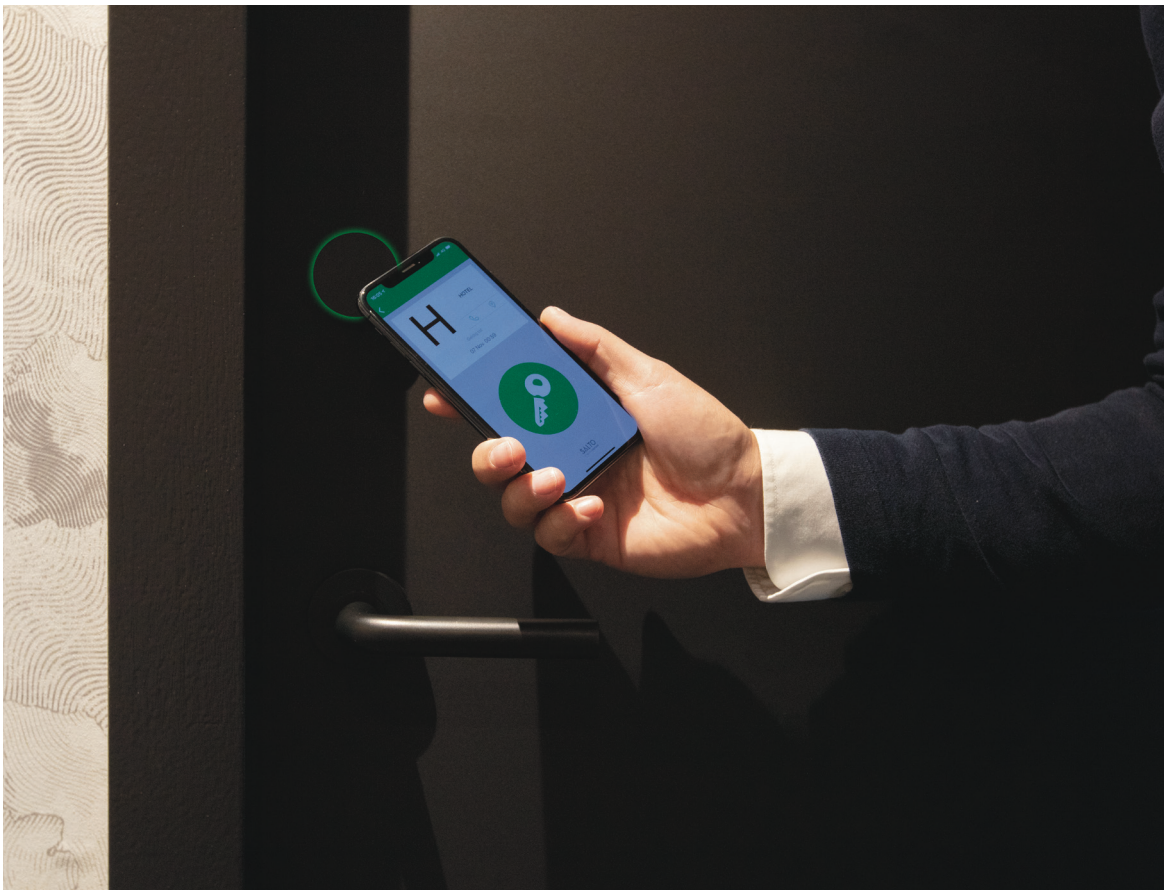


# Mobile Key Tech — Reducing handing over of credentials and reducing human contact at check-in

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## 03

To reduce the number of human interactions, guests can also access their room via SALTO's native mobile access platform, JustIN Mobile. With the JustIN Mobile application, SALTO has created an app that allows guests the power to manage many aspects of a hotel stay right from their smartphone. Guests can avoid lines at the front desk and check-in directly; replace a physical room key with a smartphone by presenting the phone to the electronic lock on the door; access elevators; change rooms; and even check out. Staff members can manage visitor keys as well to take advantage of digital technology to optimize guest satisfaction and the staff experience. JustIN Mobile replaces the need for a physical access card by securely sending a room key "Over the Air" (OTA) from SALTO's ProAccess SPACE management software to a registered and verified iOS or Android device. The phone then uses Bluetooth Low Energy (BLE) to send a signal to the door's electronic locks. If the phone is lost or stolen, access can immediately be updated via ProAccess SPACE.



# Social distancing — Property building access and limited occupancy.

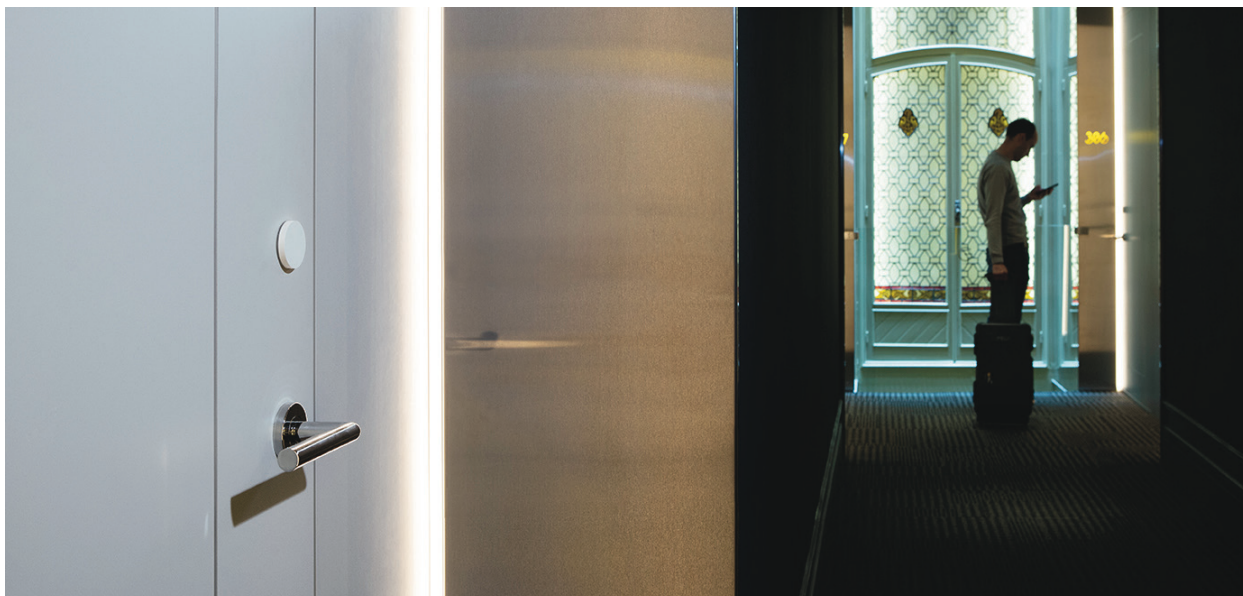
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## 04

With SALTO hospitality smart access technology, hotel properties can reimagine the experience across all of their properties to maintain the highest possible health and safety standards for guests, visitors, and staff. With SALTO smart access, technology is expanded to the entire property from the guest room to back-of-house, guest services doors, and perimetral security. This allows hotels to add the security they desire, especially around the clock, delivering access that is limited only to staff and guests with current reservations.

If guests are required to practice physical social distancing by standing away from other groups at all times and elevator occupancy is limited to no more than two people at any time, a SALTO solution can help enforce these requirements by limiting the number of people given access at any one time. For the Hospitality market, SALTO has developed specific management software, which allows hotel clients to easily control all their access and guest management needs with one easy-to-use system that allows front-desk operators to provide an optimal guest experience by limiting the occupancy per M2 reporting and connected access restrictions/control and best utilization of a hotel's rooms, suites, and meeting space infrastructure.

SALTO has long been a leader in access control technology and is hopeful that as hotels return to normal operations, they will rely on the products and integrations SALTO has in place to help them as they work to achieve security, convenience, effective management, and ultimately what is best for your guest experience and property operations.





# SALTO HOSPITALITY

## Much more than a guest room lock.

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The COVID-19 pandemic has changed the way we conduct business and perhaps no other industry has been impacted as significantly as the hospitality industry. SALTO Systems has a variety of methods to help hospitality improve hygiene with solutions like automatic check-in and mobile access and the inclusion of antimicrobial technology into the surface of our locks and products.

Moving forward post-COVID-19, hotels and lodging will have to make many adjustments to try to adapt their properties to the new security and hygienic requirements. SALTO's commitment to collaborate with the hospitality industry, our work with leading integration partners, and our commitment to technology mean we are well equipped to help the hospitality industry comply with their commitment to providing a healthy and safe environment for their guests.

A hotel experience you need to discover.  
[hospitality.saltosystems.com](http://hospitality.saltosystems.com)

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inspired access

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